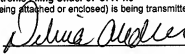


EXPEDITED PROCEDURE  
RESPONSE AFTER FINAL UNDER 37 C.F.R. §1.116  
ART UNIT: 2169

Docket No.: M1103.70586US00  
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Paul Harold Donnelly, III et al.  
Serial No.: 10/701,821  
Confirmation No.: 7328  
Filed: November 5, 2003  
For: EXTENSIBLE AND DYNAMICALLY-CONFIGURABLE  
PROBLEM-REPORTING CLIENT  
Examiner: P. Kim  
Art Unit: 2169

<b>Certificate of Electronic Filing Under 37 CFR 1.8</b>	
I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.8(a)(4).	
Dated: <u>2-2-09</u>	Signature: <u></u> (Bettina A. Andriolo)

**AMENDMENT AFTER FINAL ACTION UNDER 37 C.F.R. 1.116**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Madam:

**INTRODUCTORY COMMENTS**

In response to the Office Action mailed October 31, 2008, please amend the above-identified U.S. patent application as follows:

**Amendments to the Claims** are reflected in the listing beginning on page 2 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.